



Munich Business School

University of Applied Sciences

Tabogo, MBS Student






**DBA
PROGRAM**



Doctor of Business Administration
Part-time

YOUR DBA AT MBS



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Munich Business School
University of Applied Sciences



SERVUS AND WELCOME TO MUNICH BUSINESS SCHOOL

Founded in 1991, Munich Business School (MBS) is looking back on more than 25 years of premium-quality business education. Being one of the top business schools in the German-speaking area, we perceive it as our mission to provide today's globally-minded entrepreneurial talent with a highly inspiring academic environment and enable them to become responsible leaders.

The DBA Doctor of Business Administration part-time program, offered in collaboration with Sheffield Hallam University (SHU), enables you to boost your academic and business career in an international and flexible setting that doesn't require you to put your professional career on hold.

Your studies are split into two phases: phase one, comprised of three complementary modules held at MBS and SHU, is designed to prepare you for your doctoral studies by equipping you with the appropriate skills and knowledge to effectively complete your DBA. Upon successful completion of the phase one modules, you enter phase two, the actual production of your doctoral thesis.

Invest in your professional future and start your DBA studies at Munich Business School. We are looking forward to welcoming you!

Prof. Dr. Stefan Baldi,
Dean of Munich Business School

Students at MBS

650+

Nationalities on campus

65

Graduates since 1991

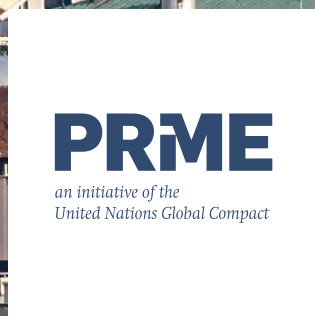
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WHY MUNICH BUSINESS SCHOOL?

Accreditations – Recognized Quality

As one of Germany's leading business schools, we are reviewed by internal and external panels to ensure high quality:

- MBS enjoys unrestricted state accreditation and meets the stringent requirements and specifications of the German Council of Science and Humanities (Wissenschaftsrat).
- All programs offered by MBS are FIBAA-accredited. FIBAA (Foundation for International Business Administration Accreditation) is one of the six most important international quality and accreditation agencies. Its quality seal of approval certifies the professional relevancy and quality of the courses of study.
- We are a member of the Association to Advance Collegiate Schools of Business (AACSB).



Top Reasons to Study the Doctor of Business Administration



Practical Focus

The DBA enables you to focus and work on real-life topics from your company's daily business.



Flexible Design

The DBA program allows you to pursue a doctoral degree without having to put your professional career on hold.



Structured Program

The compact, modular structure of the DBA program is designed to facilitate progress and results.



International Degree

The DBA is a highly respected academic degree that will open doors into and within the international business world.



Networking Opportunities

Establish a personal network on an academic as well as professional level, and benefit from the MBS alumni network.



Academic Quality

Benefit from the outstanding quality of teaching and research as well as the recognition of both MBS and SHU.



Rankings – Always Among the Best

We are #1 among recruiters:

Employers value our commitment to pragmatic and applied learning: we are repeatedly a preferred choice to recruit from among all private universities of applied sciences in Germany (Wirtschafts Woche University Ranking, 2023).

We are #1 among students:

Our students rate their lecturers' sound professional knowledge, motivation and helpfulness as the highest among all private universities of applied sciences in Germany (Trendence Graduate Barometer, 2020).

We are #1 among students:

Students vote MBS into the top groups in all evaluation categories, especially *Support during studies*, *Practical orientation of teaching* and *Career orientation offerings* (CHE University Ranking, 2023).

We are among the Global Top 25:

When it comes to student mobility, we also have an exceptionally large international student body compared to other universities and also offer a wide variety of opportunities for students to complete part of their studies abroad (U-Multirank University Ranking, 2020).



DBA PROGRAM AT MBS

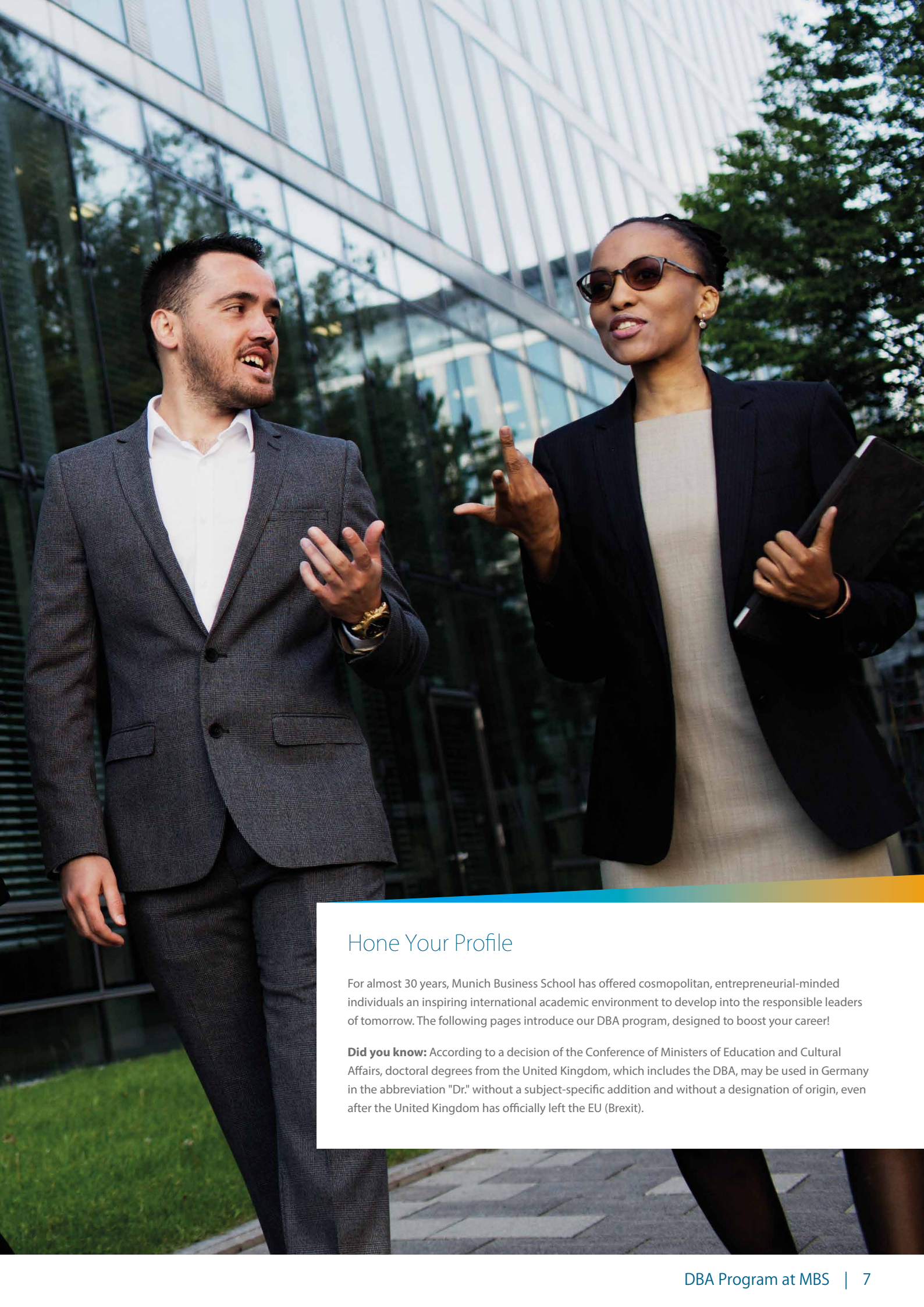


Kumar, Donjit, Everest and Tebogo, MBS Students



The unique feature of the DBA program

MBS is a family-like place. We usually accept around 12 DBA candidates per year. Such a small group means that people get to know each other really well – which holds for both the DBA candidates themselves and the lecturers they meet during the program. The DBA candidates are intellectually curious, very experienced in their managerial roles and normally have a strong international background. This makes the group a wonderful place to have deep discussions with like-minded peers. Especially through the collaboration with Sheffield Hallam University, a large university, there is a wide variety of supervisors available from all management backgrounds, both in terms of disciplines they are in as well as in terms of methods they have been using. This means there is also strong institutional support for the successful completion of DBA projects.



Hone Your Profile

For almost 30 years, Munich Business School has offered cosmopolitan, entrepreneurial-minded individuals an inspiring international academic environment to develop into the responsible leaders of tomorrow. The following pages introduce our DBA program, designed to boost your career!

Did you know: According to a decision of the Conference of Ministers of Education and Cultural Affairs, doctoral degrees from the United Kingdom, which includes the DBA, may be used in Germany in the abbreviation "Dr." without a subject-specific addition and without a designation of origin, even after the United Kingdom has officially left the EU (Brexit).



DOCTOR OF BUSINESS ADMINISTRATION

DBA Program Structure and Goals

The structure of the DBA program reflects two objectives: the first is to present you with an opportunity to discuss key substantive topics and concepts in contemporary business and management theory; the second is to take you through the process of developing and planning a doctoral research project in a staged way, and then to the execution of the project itself.

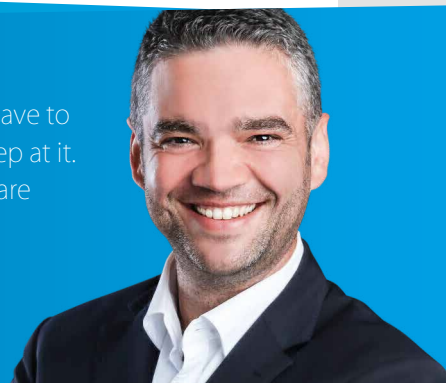
To reach these objectives, the DBA program is backed up by a set of three complementary modules, all of which are taught and assessed during phase one of your DBA studies. Upon the successful completion of these modules, you will be left with the foundation of your thesis. The modules are delivered in one-week blocks and then contextualized with the help of your academic advisor.

The goals of the DBA program include the following:

1. To provide a program of in-depth study and personal interest in a specific professional area.
2. To facilitate the development of knowledge, critical understanding and modes of professional practice.
3. To provide sound research training and education to enable you to complete your research successfully and to continue to contribute to knowledge.
4. To build a community of reflective practitioners.
5. To contribute to the enhancement of leadership, management, and business success.

"The best tip I can give future DBA candidates is that you just have to stick with what was agreed on in your research report, and keep at it. And of course, you have to really like your topic, because you are going to work on it for at least four years."

Dr. Christopher Chamberlain, DBA graduate of 2019



MODULE OVERVIEW

Doctor of Business Administration (Part-time)



YEAR 1		YEAR 2		YEAR 3	YEAR 4
Teaching Phase				Thesis Writing	
 Module 1 (Month 1-6) Critical Thinking in Business and Management (5 days of attendance at Sheffield Hallam University)		 Module 3 (Month 12-18) Research Approaches in Designs (5 days of attendance at Munich Business School)		 Research Phase Once you have successfully completed all three complementary modules, and formally presented your research, followed by the approval of your research report, you will be able to progress onto the formal research phase and the actual production of your doctoral thesis. During this process, you receive permanent supervisory support from both SHU and MBS.	
<p>This module provides you with the essential academic skills to successfully complete your DBA studies.</p> <p>It includes an introduction to reflexivity, critical thinking and writing, as well as philosophical and ethical considerations that will underpin your research process.</p> <p>During this module, you will also be allocated a tutor, and draft the introductory chapter of your thesis.</p>		<p>During this module, your knowledge acquired in module 2 is further deepened, allowing you to gain advanced insights into general research approaches and designs with the aim to enable you to develop your research method and align it to an underpinning research philosophy.</p> <p>At the end of this module, you will draft the research methods chapter of your thesis.</p>			
 Module 2 (Month 6-12) Contemporary Issues in Business and Management (5 days of attendance at Munich Business School)		 Presentation of Research Report (RF2) (Month 18-24)		 Doctor Thesis (Munich Business School / Sheffield Hallam University)	
<p>The purpose of this module is to introduce contemporary issues and debates in such a way that is relevant to define your research interests and to draw boundaries around your research scope.</p> <p>The content of the module includes key concepts such as diversity at the workplace, economic trends and future technological revolutions, and challenges your thinking on how these external factors may impact your sector and research.</p> <p>In addition, the module includes in-depth sessions on developing a literature review, which enables you to eventually draft your own literature review.</p>		<p>After the successful completion of the three complementary studies modules, between months 18–24, students will produce RF2 presentation and accompanying report to obtain confirmation of research topics.</p> <p>The RF2 presentation is an oral defense that is assessed by two independent rapporteurs. This stage also acts as a check to ensure that the ethical approval sought is appropriate and the researcher's training and development needs are on track.</p>			
Certificate in Business Research (awarded by MBS)				DBA (awarded by SHU)	



RESEARCH PROPOSAL GUIDELINES

The Application Research Proposal, which is a vital part of your DBA application, should address two main questions

1. Why do you want to pursue a DBA?

Specific topics you should address include: What is your personal and professional motivation to pursue a DBA? What is the impact you expect the DBA to have on your career? To what extent do your personal, professional, and educational achievements contribute to preparing you for DBA studies? How do you plan to prepare for the demands of the DBA program?

2. What do you propose to research?

State a possible topic and research approach of your interest, ideally within the MBS research areas. The area of research that you actually pursue may be different, provided that it is within the supervisory scope of MBS and SHU.

Your statement should answer the following questions:

- Why is the research area you want to focus on important?
- What is your particular research question, also in context within the body of existing scholarly literature?
- What is your possible research methodology, including methods for data collection and analysis?
- What are potential impacts of your research?
- To what extent are your expected findings relevant to management knowledge and practice?

For further questions and assistance, you are welcome to seek guidance from our DBA Program Advisor.

The Cohort – A Diverse Group

An integral part of the program is the cohort, the group of fellow students who begin the program at the same time and attend all study blocks together. Students in the cohort engage in discussions with each other during the study blocks, learning from each other. Outside of the study blocks, the discussions may continue, with students sharing ideas and experiences, and supporting each other.



“The DBA provides candidates and their organization with leading edge development in management thinking. It enables them to develop and then apply the latest business and management theories to their own environment. It is for those who want to be recognized as contributors to management thinking and advanced professional practice.”

**Dr. Samah Issa, Course Leader and Postgraduate Research Tutor
for Social and Economic Research Centre at SBS**

SHEFFIELD HALLAM UNIVERSITY & SHEFFIELD BUSINESS SCHOOL

Sheffield Hallam University | Sheffield Business School

Sheffield Hallam University (SHU) is renowned for its dynamic approach to teaching and learning, high levels of student support and its modern facilities. With 34,000 students from over 100 countries worldwide and 3,000 staff it is one of UK's largest and most progressive universities. Research at Sheffield Hallam University addresses real-world challenges that impact upon people's lives. SHU is highly ranked for research. In fact, 72 % of their research is ranked internationally excellent or world-leading for impact (Research Excellence Framework 2014).

Sheffield Business School (SBS), with more than 8,000 students from more than 100 countries, is one of Sheffield Hallam University's main faculties and has a national and international reputation for delivering postgraduate and professional management development programs. With over thirty years of experience in research and teaching in business and management, SBS is involved in a diverse range of pure and applied research, covering most areas of business and management.

SHU is AACSB accredited:



Sheffield City Hall



Sheaf Valley Park and City Center

MBS RESEARCH AREAS



“The DBA program is an outstanding opportunity to complete a structured, part-time doctoral program with highly ambitious, international peers. The doctoral program is made for curious minds who would like to dig deeper into topics they feel are particularly relevant today, with the aim to make an impact on both practice and research.”

Prof. Dr. David Wagner,
Academic Director DBA at MBS

RESEARCH THAT COUNTS

Munich Business School strives to contribute to the development of practical solutions to relevant business and social challenges. In the area of research, we are concentrating on selected research areas: »International Business« and »Digital Transformation« address two megatrends and their influence on business administration and management. In line with the university's mission, the areas of »Leadership & Responsibility«, »Innovation & Entrepreneurship«, and »Marketing & Communication« form further research focuses.

International Business

As the world economy is growing closer and closer together, international business is no longer limited to the production or sale of products abroad, but also tries to understand trends and developments on an international scale. In addition, cooperation with international companies and the internationalization of corporate functions, as well as the question of how companies can integrate international employees into their corporate culture have come into the focus of attention.

Digital Transformation

The digital transformation significantly increases the demands on the ability and speed to innovate. Intelligent technical systems connected via the Internet of things and services form the basis for the design of new business models and innovative value chain structures. Of particular importance is the intelligence of the systems that enable adaptive, robust, forward-looking, and particularly user-friendly applications in all sectors. In both private and business contexts, this changes the interaction between human and intelligent machines, and affects all levels of life and work.



Leadership & Responsibility

Modern leadership models include transformational and transactional components, describe the functions of leadership in motivation and coaching, talent and performance management, performance and retention, team building, and team culture. Professional personnel management and responsible action are key factors for the long-term success of companies and public institutions. These include awareness of trends such as digitalization and internationalization, the use of appropriate and agile management tools, and the identification of employee competencies.

Innovation & Entrepreneurship

The focus here is on the diffusion of innovations, both in the form of newly founded companies and in the form of innovations emerging from established organizations. This area of research deals in particular with the environments and ecosystems for entrepreneurship, social entrepreneurship, entrepreneurship in universities (students and academic staff), start-ups, and, embedded in them, the investigation of entrepreneurial thinking and action.

Marketing & Communication

Munich Business School views marketing in the wider sense as a philosophy of market-oriented leadership. In addition to strategic and operative marketing activities in consumer goods markets, the focus is also on the special features of industrial goods markets, the service sector, and the non-profit sector. In addition to corporate communications, this field of research also focuses on the individual manager's ability to communicate both internally and externally.

KEY FACTS

How to Apply

Prepare to apply

An overview of the admission requirements can be found online: munich-business-school.de/dba-admission

Online application

You will need the following documents to apply:

- **Completed application form**
- **Application Research Proposal**
- **Curriculum vitae in English**
- **Copies of diplomas and transcripts**
- **2 reference letters** (academic or professional)
- **Proof of English language proficiency**
- **Academic papers, articles, certificates etc.** (optional)

Participate in a personal interview

at MBS in Munich, alternatively via video conference

Done!

Congratulations and welcome to Munich Business School!

Key Facts

Study Start

- September

Degree

- Doctor of Business Administration, DBA (awarded by Sheffield Hallam University)

Study Options

- Part-time: Typically 48 months (24 months complementary studies, 24 months research phase)
- In the first 18 months 3 modules with 5 days of attendance each at MBS / SHU.
- For the exact course dates, please visit our website.

Study Fees

- Regular tuition of € 36,000, payable in four installments:
Years 1–2 € 12,600 (for each year)
Years 3–4 € 5,400 (for each year)
- Beyond the fourth year, tuition is € 3,600 per year.

Discover the Program!

We offer a variety of opportunities to get to know our university and the DBA program:

■ DBA Info Session

Join a dedicated DBA Info Session at MBS or via webinar and find out everything you need to know about the DBA program.

■ DBA Application Research Proposal Info Session

Learn about the form, structure, and content of a successful research proposal, which you will need to apply for the DBA program.

For the exact course dates, application deadlines and info session dates, please visit our website:

munich-business-school.de/dba-dates



Your Contact

Andrew Heldt

DBA Program Manager

+49 89 547678-161

dba@munich-business-school.de

Munich Business School
Elsenheimerstr. 61 · 80687 Munich · Germany

dba.munich-business-school.de

Dr. Judith Widauer – DBA graduate of 2021

In 2016, Judith Widauer enrolled in the part-time Doctor of Business Administration program at Sheffield Hallam University, for which Munich Business School provides targeted preparation with three modules and faculty supervision during the research phase – five years later, she was awarded her doctorate. In the following interview, the graduate talks about her motivation for the doctorate, gives a deeper insight into her DBA journey as well as her research project, and shares useful knowledge for future DBA students.



What was your DBA journey like? What were important milestones?

“After the very first module, a DBA friend and I compared the DBA to travelling: when travelling, each encounter in the journey adds value and widens horizons. This comparison is still valid, and I have very much enjoyed all activities. The most important milestones are however surely related to the thesis itself: getting the research project approved, exploring and interpreting the results of the field research – the moment of relief when looking at the findings, writing up and having the final check-in with the supervisors, and naturally the viva which is the oral examination undertaken by experts in the field.”

How did you come up with your research topic? And to what extent did it evolve over time?

“It was definitely a process. At the beginning, I would explore the literature to gain an understanding of the research area and to identify gaps from previous work. In addition, I realized over time that to be personally connected to the research is a key element of success for me. This means that the business problem I ultimately researched evolved from my own experience and reflection in the workplace.”

To what extent was the supervision offered by the MBS and SHU professors helpful for your progress?

“My supervisors and supporters along the way inspired, encouraged and gave guidance and practical support whenever needed. I experienced having supervisors from different countries and universities as beneficial because it provides insights into different perspectives. I enjoyed our discussions very much and I am thankful that we now continue working together.”

How has the DBA program advanced you personally and professionally?

“During the DBA journey, I constantly reflected on how the research affects me personally and professionally. Indeed, the notion of reflective practice is a major learning which I can apply in the workplace. I also found that the academic environment is inspiring and helps me grow as a person.”



Munich Business School

University of Applied Sciences

Bachelor

International Business  

Master

International Business 

International Marketing and Brand Management 

Innovation and Entrepreneurship 

Sports Business and Communication 

MBA

General Management (Full-time) 

General Management (Part-time) 

DBA

with Sheffield Hallam University (UK) 

Executive Education



Munich Business School

Elsenheimerstr. 61 · 80687 Munich · Germany



+49 89 547678-0



info@munich-business-school.de



munich-business-school.de/en/insights





PROFESSIONAL DOCTORATE (DBA)

Guidelines for the Application Essay

Please note that this not the application form for the DBA program.

This document is intended as an aid to applicants when writing their research proposal (key issues to consider) and is not a required document as part of the applications process.

The research proposal must be written in a fluent text (approx. 1500 words).

APPLICANT INFORMATION

Last name: Date of Birth:

First name:

SUMMARY OF PERSONAL OBJECTIVES (Please amplify on these in your research proposal)

The application essay should address two main questions. First: Why do you want to pursue a DBA? Your answer should include reference to personal, professional and educational experience, as well as the impact you expect it to have on your career.

What motivates you personally and professionally to want to get a DBA?

Which impact you expect does a DBA have on your career?

How your personal, professional and educational performance prepare you for the DBA?

How you are prepared to handle the demands of the DBA program?



RESEARCH PROPOSAL

The second question is: **What do you propose to research?** Discuss a possible topic and research approach which interests you. The area of research that you actually pursue may be different, provided that it is within the supervisory scope of MBS and SBS. The headings below are provided as a guide to the questions that you need to be thinking about in developing your research.

Proposed Title:

Reason why this possible area of business and management is important:

Identification of a clear research question with a scope suitable for doctoral research:

Contextualization of the research question within a body of existing scholarly literature (including identification of ambiguity or deficiencies in understanding in the literature and usage of the literature to justify the need for future research):

What is your proposed methodological approach to investigate your topic?

Relevance of the expected findings to management knowledge and practice:



Relevance of the expected findings to management knowledge and practice:

Proposed Timetable / Plan for your Study:

HAVE YOU COMPLETED ANY RESEARCH TRAINING COURSES?

Course:

Date:

Details of any other research related activities (e.g. conference papers/articles/publications etc.) with dates:

You can return this document along with your research proposal and with your fully completed application form and relevant supplementary evidence (photocopies of qualifications etc.) to:

Munich Business School
Andrew Heldt
Study Advisor DBA Program

Phone: +49 (0)89 54 76 78 – 161 | Fax: +49 (0)89 54 76 78 – 29
E-Mail: dba@munich-business-school.de

Munich Business School GmbH
Elsenheimerstr. 61 | 80687 Munich | Germany



Data Protection Consent

Section 1: Information on the collection, processing and use of personal data

Your personal data will be collected, stored, processed and used by Munich Business School GmbH to the extent necessary to carry out your education/studies and to support your recruitment into the job market.

I have read and agree to the above explanations regarding consent.

Section 2: Consent to the transfer of personal data to legal guardians

The student agrees that his/her personal data may be transferred to a legal guardian if necessary.

I have read and agree to the above explanations regarding consent.

Section 3: Consent to the processing or use of personal data for alumni relations purposes

The student consents to the processing or use of his/her personal data by Munich Business School GmbH even after termination of the contractual relationship with the data subject, for the purpose of maintaining the connection or for advertising purposes, e.g. information about further educational offers.

I have read and agree to the above explanations regarding consent.

Section 4: Consent to the processing or use of personal data for marketing purposes

The student gives his/her withdrawable consent to Munich Business School GmbH recording and using recordings (digital and print) of him/her according to the following provisions.

I. The declaration of consent expressly includes only recordings of the student showing him/her in his/her direct work environment or recordings taken at work-related or business-related events, such as congresses, trade fair appearances, marketing events or social events.

II. Munich Business School GmbH may only record and use recordings of the student for advertising purposes and for the external presentation of the company.

III. The student shall not be entitled to remuneration for the recordings and their exploitation.

IV. This consent shall also extend to alumni relations work, provided the student has agreed to the processing of his/her data for alumni relations purposes.

The student can withdraw his/her consent at any time, with effect for the future, by writing or sending an email to the controller, which is Munich Business School GmbH, Elsenheimerstraße 61, 80687 Munich, datenschutz@eso.de.

Such a withdrawal shall not apply to recordings that have already been published in the above-mentioned media and are in circulation and whose erasure or destruction would be impossible or would require unreasonable effort on the part of Munich Business School GmbH.

The student is also aware that it may not be possible to completely erase recordings of him/her that have been published with his/her consent on social networks.

I have read and agree to the above explanations regarding consent.

Any consent granted may be withdrawn at any time, with effect for the future, by writing or sending an email to the controller, which is Munich Business School GmbH, Elsenheimerstraße 61, 80687 Munich, datenschutz@eso.de. Detailed information pursuant to Article 13 of the EU GDPR can be found here: <http://www.eso.de/datenschutz/>

.....
Date, Place

.....
Signature

INTRODUCTION

Thank you for your interest in the Doctorate in Business Administration in collaboration with Munich Business School (DBA)

HOW TO APPLY

In order to undertake the Programme, you need to submit a completed application form and provide supporting documentation. These notes are intended to help you to complete your application form.

Please complete the form by typing or writing clearly using black ink and block capitals. Please make sure that the information you give on the form is clear and easy to read as this will help us to process your application as quickly as possible.

We strongly recommend that you keep a copy of your application together with details of when it was submitted and to whom it was addressed.

SUPPORTING DOCUMENTS

In addition to the information required on the form you should also, where possible, send copies of the following documents with your application.

- degree certificate from your highest qualification
- consolidated mark sheet / degree transcripts
- English language certificate (IELTS/TOEFL or recognised equivalent) for applicants for whom English is not their first language.

If these certificates / documents are not in English, you must provide a certified translation.

If you need to send any additional information later, please be sure to mark each item with your full name, date of birth, address and proposed programme of study.

NOTES TO HELP YOU COMPLETE THE APPLICATION FORM

Research programmes Proposed title/subject(s)

Please specify the research area in which you would like to undertake your study.

Proposed start date

The DBA with Munich Business School normally starts in October each year.

Section 3 Nationality

Please give the current name of the country where you were born.

Please note: if you require a visa to study in the UK or Germany we will require a copy of your passport details and any current visas before we can issue the University documents required to support your visa application.

Section 4 English language ability

Applicants whose first language is not English must be able to demonstrate English language proficiency. Suitable qualifications may include

- British Council International English Language Testing Service (IELTS) overall band 7 or TOEFL Internet based test scoring 100 or higher. If you are taking or have taken an IELTS or TOEFL test, please provide details of your test report form (TRF) number and score and a copy of the certificate.
- Having recently completed their Bachelor or Master degree entirely in English (tuition and assessment)

Section 5 Criminal convictions (for admission to SHU)

Sheffield Hallam University needs to know whether you have a conviction for an offence against the person, which is of a violent or sexual nature, or a conviction for an offence involving unlawfully supplying controlled drugs or substances, where the conviction concerns criminal drug dealing or trafficking. If you have such a conviction, please mark the box with an X. Your conviction will not affect the academic consideration of your application.

Please note some courses may require all applicants to undertake a Criminal Records Bureau (CRB) check irrespective of whether or not you have declared a conviction on your application.

Sections 6, 7, 8, 9 Education, work experience, membership of professional bodies and further information in support of application

Your application will be considered on the basis of your education, work and other relevant experience. You should therefore give full and accurate details of all your relevant previous experience in these sections.

In the further details section you must include a personal statement explaining why you wish to study the DBA with Munich Business School and explaining how your previous education and experience have prepared you for the course

Section 10 Referees

It is your responsibility to request two references which should be provided on the relevant form and returned by the referee to the Programme Administrator. Neither SHU nor MBS will request a reference on your behalf. Completed references should be returned to:

Munich Business School
Andrew Heldt
Elsenheimerstr. 61
80687 Munich, Germany
Phone: +49 89 547678 161
e-Mail: DBA@munich-business-school.de

Section 13 Declaration

Any offer of a place to study is subject to the acceptance by you of the Sheffield Hallam University and Munich Business School terms and conditions, in particular we draw your attention to section 12.1(a). A copy of them will be provided with any offer letters issued. You **must** read these terms and conditions before accepting any offer.

Disabilities and support needs

Sheffield Hallam University and Munich Business School welcome students with disabilities, but need to know their needs, so they can make appropriate arrangements. If you have a special need, please tick the most appropriate box. The Disabled Student Support Team will contact you to discuss how to help you.

WHERE TO SEND YOUR COMPLETED APPLICATION FORM

Please send your completed application form and reference to:

Munich Business School
Andrew Heldt
Elsenheimerstr. 61
80687 Munich, Germany
Phone: +49 89 547678 161
e-Mail: DBA@munich-business-school.de

You are responsible for:

- approaching your referee and requesting references
- giving your referee a copy of the reference form with Sections 1, 2 and 3 completed
- explaining about the programme for which you are applying
- notifying your referee of deadlines and where to return completed forms

Return address for completed references (Section 3 of Reference form)

Please complete with full details of where the completed references should be returned. You should enter the name and address of your contact at the University.

ENQUIRIES ABOUT YOUR APPLICATION AND COMPLAINTS

Should you have any enquiries about your application, please address them to:

Munich Business School
Andrew Heldt
Elsenheimerstraße 61
80687 Munich, Germany
Phone: +49 89 547678 161
e-Mail: DBA@munich-business-school.de

**This form will be photocopied.
Please type or write clearly in block capitals
in black ink.**

Please note, important information relating to your application will be sent to you by email. Please ensure that your email address can be clearly read and that your email account will accept email sent from addresses ending @shu.ac.uk or @munich-business-school.de

Application Form

For Office use only

This form will be photocopied. Please type or write clearly in block capitals in black ink. Tick boxes as appropriate

1 Your personal and contact details

Title (eg Mr, Ms, Dr, etc)	<input type="text"/>	Gender	<input type="checkbox"/> male	<input type="checkbox"/> female
Last name	<input type="text"/>			
First name(s)	<input type="text"/>			
Official name (as it appears on your passport/national identity card)	<input type="text"/>			
Date of Birth	day <input type="text"/>	month <input type="text"/>	year <input type="text"/>	Last name on 16th birthday <input type="text"/>
Address	Home	Correspondence (if different from home address)		
	<input type="text"/>	<input type="text"/>		
Postcode	<input type="text"/>	<input type="text"/>		
Country	<input type="text"/>	<input type="text"/>		
E-mail	<input type="text"/>	<input type="text"/>		
Telephone numbers (please include full country and area code)				
Daytime	<input type="text"/>	Evening	<input type="text"/>	
Mobile	<input type="text"/>	Fax number	<input type="text"/>	

2 Details of your proposed programme of study

Mode of study	<input checked="" type="checkbox"/> Part-time
Proposed start date	month <input type="text"/> year <input type="text"/>
Award	<input type="text" value="Doctorate of Business Administration in collaboration with Munich Business School"/>
Proposed title/subject area(s)	<input type="text"/>
Please provide an outline research proposal - see Section 9	

3 Nationality

Country of birth (the country where you were born)	<input type="text"/>
Nationality (the country for which you are entitled to hold a passport)	<input type="text"/>
Country of domicile (the country you normally live in)	<input type="text"/>
Do you require a student visa to study in the UK or Germany	<input type="checkbox"/> Yes <input type="checkbox"/> No
If you answer yes to the above question, the Programme Administrator will need your passport number in order to provide you with the appropriate letter to support your visa application. If you do not yet have a passport, you will be prompted to provide this information later in the application process.	
Passport number	<input type="text"/>

4 English language

Do you hold any formal English language qualifications? Yes No

Do you intend to sit an English language qualification before coming to study at Sheffield Hallam University / Munich Business School? Yes No

English language qualifications (please attach copies of all certificates, which must be within their 2 year validity period)

IELTS

Date of Qualification

Test reference number

Overall band result

Listening score

Reading score

Writing score

Speaking score

TOEFL

Date of qualification

Which version did you take
(computer based, internet based)

Test score

Other English qualification

Awarding organisation

Award and course title

Results (including grade)

Date of award or expected award

month

year

Was English the language of instruction for your Masters degree

Yes No

5 Criminal convictions

Do you have any relevant criminal convictions?

Yes No

6 Education

Your application will be considered on the basis of your education. You should therefore give full and accurate details of your education background in this section. You must include details of all study, undertaken at degree level or above.

Qualifications and examinations (including professional training)

Awarding Institution	Award and Course Title		Main Subjects Studied	Results (including grade)
	start date	end date		
Date of award or expected award	month	year	Mode of attendance	CATS points (if applicable)
Awarding Institution	Award and Course Title		Main Subjects Studied	Results (including grade)
	start date	end date		
Date of award or expected award	month	year	Mode of attendance	CATS points (if applicable)
Awarding Institution	Award and Course Title		Main Subjects Studied	Results (including grade)
	start date	end date		
Date of award or expected award	month	year	Mode of attendance	CATS points (if applicable)
Awarding Institution	Award and Course Title		Main Subjects Studied	Results (including grade)
	start date	end date		
Date of award or expected award	month	year	Mode of attendance	CATS points (if applicable)
Awarding Institution	Award and Course Title		Main Subjects Studied	Results (including grade)
	start date	end date		
Date of award or expected award	month	year	Mode of attendance	CATS points (if applicable)

7 Work experience

Your application will be considered on the basis of your work and other relevant experience. You should therefore give full and accurate details of all your relevant previous work experience in this section. Please use a separate box for each period of employment.

Most recent employment first

Name and address of organisation	Job title and brief summary of responsibilities/achievements	Dates of employment	
		From	To

8 Membership of professional bodies

Name and address of organisation	Type of membership	Dates of membership	
		From	To

9 Further information in support of your application. Please attach additional sheets if necessary

Why do you want to study for a DBA? This is a personal statement of what motivates you to want to get a DBA and how you are prepared to do so. It should include reference to your personal, professional and educational experience, as well as what career outcomes you expect to achieve.

What do you propose to study? This is a statement of a proposed research programme. What areas of business and management do you propose to investigate? What are the core questions? Why are these questions important? How would you answer these questions?

Continue on a separate sheet if necessary

10 Referees

1

2

Name		
Position		
Company/organisation		
Address		
Postcode		
Country		
Email address		
Phone number (including full country and area code)		

11 Financial Information

How will your tuition fees be paid?

Personal/family resources Employer Sponsorship Scholarship Government body

12 Data Protection Statement

The information you supply on this form will be used by SHU/MBS in accordance with the Data Protection Act 1998 and other applicable legislation. SHU and MBS will use the information to process your application and to provide any relevant further information by post, e-mail or text. It will also be used to support the two institutions' marketing and market research activities.

Please tick if you do not wish to receive further information by

Post Text E-mail Phone

If at any time you change your mind and you would like us to stop sending such information, please e-mail marketing@shu.ac.uk or DBA@munich-business-school.de

If you accept a place on the SHU/MBS programme and meet the conditions of the offer, the information from your application form will be used to set up a student record in SHU's student information (SI) system and at MBS. Where required this information may be shared with the government or their respective agents, such as the Higher Education Statistics Agency (HESA) to check the accuracy of personal information provided by students against external data sources. The University may also contact other institutions to confirm previous qualifications obtained.

In order to prevent and detect fraud, SHU reserves the right to, or may be required to, share this information with external organisations such as the police, the Foreign Office, the Home Office / UK Visas & Immigration and local authorities.

The Universities do not share the information you have provided with any other third party, except research agencies which assist with or carry out research and service providers who deliver e-mail and text messages on the Universities' behalf. The Universities ensure that such agencies will also handle personal data in accordance with the Data Protection Act.

13 Declaration

I confirm that, to the best of my knowledge, the information given in this form is true, complete and accurate and no information requested or other material information has been omitted. I give my consent to the processing of my data by Sheffield Hallam University and Munich Business School. I understand that any offer of a place on the above course is subject to my acceptance of the Universities' terms and conditions, which will be issued with an offer letter.

I accept that if I do not fully comply with these requirements, SHU and MBS reserve the right to cancel my application and I shall have no claim against either institution in relation to this application.

Applicant's
signature

Date

Please send your completed application form to Andrew Heldt, Munich Business School, Eisenheimerstr. 61, 80687 Munich, Germany, e-Mail: DBA@munich-business-school.de

Please note this section of the application form will not be used in the consideration of your application

Disabilities and support needs

If you declare a disability this will not be a factor in the University's decision as to whether or not to offer you a place. However, it is important the University knows if you have any specialist needs in order that we can provide you with appropriate support and facilities.

This information will remain strictly confidential.

Do you consider yourself to have a disability Yes No

Type of disability

<input type="checkbox"/> Specific learning disability eg dyslexia, dyspraxia, etc	<input type="checkbox"/> Blind/partially sighted
<input type="checkbox"/> Deaf/hearing impairment	<input type="checkbox"/> Wheelchair user/mobility difficulty
<input type="checkbox"/> Autistic spectrum disorder/Asperger syndrome	<input type="checkbox"/> Mental health difficulty
<input type="checkbox"/> Multiple disabilities	<input type="checkbox"/> Personal Care Support
<input type="checkbox"/> Unseen disabilities eg diabetes, cancer, epilepsy, asthma, etc	<input type="text" value="please specify"/>
<input type="checkbox"/> Other	<input type="text" value="please specify"/>

Nature of support required

Do you agree that this information can (where applicable) be shared with the course leader in order to ensure the provision of suitable support? Yes No

Reference

For Office use only

It is the applicant's responsibility to request references, the Universities will not request references on your behalf.

Please read the instructions below for completing this form

This form will be photocopied. Please type or write clearly in block capitals in black ink. Tick boxes ✓ as appropriate

The reference process

The person named in Section 1 below has applied for a place to study with Sheffield Hallam University - Munich Business School on the DBA Programme. They have selected you as their referee. Please complete and return this form to the address given in Section 3.

There is a PDF version of this form you can download at www.shu.ac.uk/study/form, but you must print off the reference and submit a signed paper copy. Unfortunately we cannot consider references submitted by email. If you decide to use this form, please remember that it may need to be photocopied and complete the form by typing or writing using black ink and block capitals.

Referees should be aware that under the provisions of the Data Protection Act (1998) applicants may ask the Universities to disclose references that have been used in the admission process. References will also be accessible if requested in connection with legal proceedings.

Please tell us if you object to the reference being open to the data subject on request. Please note that the Universities may decide to disclose the reference without your consent, if it is able to anonymise the information (to protect your identity) or it is considered reasonable to release the reference even though it is possible to identify who wrote the reference. The Universities will balance the data subject's right of access with your right of privacy.

Sections 1, 2 and 3 must be completed by the applicant

The reference report

Please say whether, in your opinion, the applicant is likely to complete successfully and benefit from the programme of study for which s/he is applying and why. Please specify the applicant's general suitability to undertake the course(s) including distinct strengths or areas for improvement. Please specify the nature and grade of qualification, including class of degree already obtained or expected to be obtained prior to the start of the course.

It would be helpful if, in addition to any general statement, you would indicate the following in your reference

- how the applicant's achievements compare(d) to those of his/her peers
- for applicants whose first language is not English, their standard of proficiency in written and oral English
- for applicants who hold professional qualifications or have professional experience, how the qualifications and/or experience would contribute to the applicant's suitability

1 Applicant's full name

2 Award and title of applicant's proposed programme of study

Doctorate in Business Administration in collaboration with Munich Business School

3 Return address for completed reference

Munich Business School, Andrew Heldt, Elsenheimerstr. 61, 80687 Munich, Germany, e-Mail: DBA@munich-business-school.de

Section 4 to be completed by the referee

4 Referee's details

Name	
Position	
Company/organisation	
Address	
Postcode	
Country	
E-mail address	
Phone number (including full country and area code)	
Fax number	

Sections 5, 6, and 7 to be completed by the referee

5 Report on the applicant

How long have you known the applicant?

In what capacity do you know the applicant?

In your opinion is the applicant likely to successfully complete and benefit from the programme of study for which s/he is applying?

Yes

No

Uncertain/don't know

Please explain your response to the previous question and add any further comments

(please continue on a separate sheet if necessary)

6 Candidate's qualifications

7 Referee's declaration

I confirm that, to the best of my knowledge, the information given in this form is correct and complete

Referee's signature

Date

Official institutional stamp (if appropriate)

Please return completed forms to the address specified in Section 3

Reference

For Office use only

It is the applicant's responsibility to request references, the Universities will not request references on your behalf.

Please read the instructions below for completing this form

This form will be photocopied. Please type or write clearly in block capitals in black ink. Tick boxes ✓ as appropriate

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Name	
Position	
Company/organisation	
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Postcode	
Country	
E-mail address	
Phone number (including full country and area code)	
Fax number	

Sections 5, 6, and 7 to be completed by the referee

5 Report on the applicant

How long have you known the applicant?

In what capacity do you know the applicant?

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Yes

No

Uncertain/don't know

Please explain your response to the previous question and add any further comments

(please continue on a separate sheet if necessary)

6 Candidate's qualifications

7 Referee's declaration

I confirm that, to the best of my knowledge, the information given in this form is correct and complete

Referee's signature

Date

Official institutional stamp (if appropriate)

Please return completed forms to the address specified in Section 3

1 Definitions

In these Terms and Conditions, the following terminology shall have the following meanings:

Academic Year

means a calendar year running from 1 August in one year to 31 July in the next year. The specific dates applicable to individual students are determined by their Course of study.

Charges

means additional payments required for Services in association with your Course, for example, for module re-registration, or library fines.

Collaborating organisations

means an institution or organisation with which the University has an agreement in relation to the provision of Courses and/or the conferment of awards, degrees or diplomas.

Contract

means the Contract formed between you and the University on the terms of the Contract Information.

Contract Information

means your University entry requirements, the terms within your offer letter and/or UCAS offer, details of your right to cancel and the form to do so, your Course Description and Tuition Fee, any special requirements which apply to you, the Regulations, and these Terms and Conditions, which together form the Contract between you and the University.

Course

means a course or programme of study or research at the University.

Course Description

means the important information about the content of your Course and details of how and where it will be delivered as set out in your Contract Information.

Enrolment

means the process by which a Prospective Student or Student formally registers their participation or continued participation in a Course at the University, accepts the liability to pay Tuition Fees, and provides information required by the University. Completion of the enrolment process is required for the University to grant access to the Course and related Services (e.g. library, IT services, Course materials, tuition etc).

Fees Information

means the information about the Tuition Fees for your Course, how these are calculated, and the related payment arrangements.

Intellectual Property

means all intellectual property rights including without limitation patents, registered designs, trade marks and service marks (whether registered or unregistered), copyright and related rights, design rights and any application for any of the foregoing in any part of the world, semi-conductor topography rights, rights in and to software including source code, rights in and

to confidential information and know-how, and database rights.

Pre-Enrolment

means the period of time before a Prospective Student becomes a Student.

Prospectus

means the current University prospectuses (including on-line and printed versions) giving details of Courses for the specified Academic Year.

Prospective Student

means a person who has accepted a place at the University, conditionally or unconditionally, and who has not yet enrolled for their first Academic Year at the University.

Regulations

means those University regulations which are included in your Contract Information. All Regulations are available on the Website and on Shuspace. Hard copies are available on request from the Secretary and Registrar.

Semester

means the two periods into which the Academic Year is divided. The first semester runs from September to January and the second semester runs from January to May.

Services

means such educational services and facilities which are provided by the University for students (including but not limited to the provision of library and IT services, provision of student support and guidance, and use of cafeterias, sports facilities, laboratories, studios and workshops).

Shuspace

means the University's web-based platform for delivering learning resources and information to Students.

Student(s)

means those students who are pursuing a Course as an enrolled student of the University.

Terms and Conditions

means the terms and conditions contained in this document.

Tuition Fees

means the fees charged by the University for the provision of Courses to Students, which may include bench fees for post-graduate research programmes.

University

means Sheffield Hallam University, a Higher Education Corporation under the UK Education Reform Act 1988 and UK degree-awarding university under the UK Further and Higher Education Act 1992, whose principal address is at City Campus, Howard Street, Sheffield, S1 1WB, Telephone Number +44(0)114 225 5555, Fax Number +44 (0)114 225 4449, Minicom only +44 (0)114 225 3582, email: enquiries@shu.ac.uk, and which also has a place of business at Collegiate Campus, Collegiate Crescent, Sheffield, S10 2BP.

UCAS

means the Universities and Colleges Admissions Service, or any successor body.

Website

means the University's website at www.shu.ac.uk.

2 Your Contracts with the University

2.1 Your Contract Information

2.1.1 To help you make an informed decision about what and where to study, before you apply for a place, the University will make available to you a wide range of information through a variety of means, including through the Prospectus, open days, written materials, the Website and Shuspace.

2.1.2 Your Contract Information confirms the particular contractual terms on which an offer is made to you. The University will make available to you the Contract Information.

2.1.3 By accepting a place at the University, you are agreeing to be bound by the Contract Information; therefore you must read and understand the Contract Information prior to accepting your place.

2.2 The Pre-Enrolment Contract

2.2.1 When you accept the offer of a place at the University, a Pre-Enrolment Contract on the terms of the Contract Information is formed between you and the University.

2.2.2 Your Pre-Enrolment Contract reserves you a place on your Course and gives you the opportunity to enrol if you meet the terms of your offer, your entry requirements and any special requirements within your Contract Information.

2.2.3 You have a statutory right to cancel your Pre-Enrolment Contract. The cancellation period will expire at the end of 14 calendar days after the day you accept the offer of a place at the University. In these circumstances, clause 6.4 applies.

2.2.4 Your Pre-Enrolment Contract automatically expires if and when you enrol at the University, in which circumstances clause 2.3 below applies.

2.2.5 If you do not enrol by the deadline date you have been given by the University, your Pre-Enrolment Contract will automatically expire at that date.

2.3 The Enrolment Contract

2.3.1 When you enrol at the University, an Enrolment Contract on the terms of the Contract Information is formed between you and the University.

2.3.2 A liability to pay Tuition Fees arises at Enrolment.

2.3.3 If you enrol online, rather than face to face on University premises, you have a further statutory right to cancel your Enrolment Contract. The cancellation period will expire at the end of 14 calendar days after the day you enrol at the University. In these circumstances, clause 6.4 applies.

2.3.4 Your Enrolment Contract expires in accordance with clause 2.5 below.

2.4 Courses that begin within or before the statutory cancellation period(s)

2.4.1 If your Course has already begun or is due to begin before the end of either statutory cancellation period referred to in clauses 2.2.3 and 2.3.3, then, by accepting the offer of the place and/or by enrolling, you are expressly agreeing that the University's service to you should begin within the statutory cancellation period.

2.4.2 In the circumstances in clause 2.4.1, if you subsequently decide to cancel the Pre-Enrolment Contract or the Enrolment Contract within either statutory cancellation period, you will be liable to pay a proportion of your Tuition Fees to cover the period from the commencement of the University's service to you until the date of cancellation.

2.4.3 If, before the end of the statutory cancellation period referred to in clause 2.2.3, you pay a deposit under clause 6.3 to reserve your place, gain access to advice and information and facilitate your enrolment at the University, you are expressly agreeing that the University's service to you should begin within the statutory cancellation period.

2.4.4 In the circumstances in clause 2.4.3, if you subsequently decide to cancel the Pre-Enrolment Contract within the statutory cancellation period, any deposit that has been paid will be retained in respect of the services that the University has provided to you under the Pre-Enrolment Contract.

2.5 Expiry of your Enrolment Contract

The Enrolment Contract will expire, subject to the provisions for early termination in these Terms and Conditions, on the completion of your Course, whether or not you are conferred with a University award.

3 Admission to the University

3.1 Consideration of applicants

3.1.1 All applications for a place at the University are considered on their merits in the context of the specific and general guidance set out in the Prospectus and any special requirements as set out in clause 3.2.

3.1.2 The University is not obliged to provide reasons for its decisions in relation to applications.

3.1.3 All Prospective Students will be required to declare unspent criminal convictions for violent, sexual or drug-related offences.

3.1.4 The entry requirements stated in the Prospectus may be varied from time to time where it is reasonably considered by the University to be beneficial and/or necessary to ensure the proper delivery of education, but, with the exception of a circumstance arising under clause 3.1.6, such changes would not

normally affect Prospective Students.

3.1.5 Your entry requirements will be set out in your Contract Information.

3.1.6 Prospective Students will be notified if the conditions of their offers change after an offer is made to them; generally this would be for exceptional reasons outside the University's control such as:

- a. a change in requirements imposed on the University by a professional, statutory or regulatory body; or
- b. a change in requirements imposed on the University by a change in the law.

3.2 Special requirements

3.2.1 Students for certain specified Courses and students requiring a visa to study at the University must comply with special requirements.

3.2.2 Some special requirements must be complied with as a condition of a Prospective Student obtaining their place at the University and other special requirements continue throughout the period of the Course.

3.2.3 These special requirements are often imposed by law or the government, accrediting or professional bodies, or other third parties. For example:

- a. Prospective Students who require a visa may need to demonstrate a particular level of competence in the English language;
- b. some Courses may require additional declarations by the Student relating to their health, employment, criminal convictions and cautions;
- c. there may be a requirement for a satisfactory check of criminal convictions (via the Disclosure and Barring Service);
- d. there may be a requirement for medical examinations or immunisations; and /or
- e. for Students studying on a visa or on a professional Course, attendance requirements and certain standards of behaviour may apply.

3.2.4 Details of any current special requirements that apply to you can be obtained from the University and will be stated in your Contract Information.

3.2.5 Variations or new special requirements may be introduced by the University from time to time without prior notice to Prospective Students or Students if they are required by a third party or by law.

3.2.6 Where changes are made because it is reasonably considered by the University that they are necessary to ensure the proper delivery of education, the University will make reasonable endeavours to give prior notice to Prospective Students and Students. .

3.2.7 Failure to comply with any such special requirements may result in termination of your Pre-Enrolment or Enrolment Contract, with the consequence that you may not be permitted to begin your Course at the University or you may be required to leave your Course and/or the University.

3.3 Conditional Offers

3.3.1 Offers of a place may be conditional on a Prospective Student fulfilling certain

requirements either academic or otherwise, which will be stipulated when the offer of a place is made.

3.3.2 If a Prospective Student fails to meet these requirements to the reasonable satisfaction of the University, the Pre-Enrolment Contract between the Prospective Student and the University shall, unless the University agrees otherwise, automatically come to an end and both parties shall be in the same position as if they had never entered into any contract.

3.4 Enrolment

You are required to enrol with the University at the start of your Course and to re-enrol as required by the University (normally annually).

4 Provision of Courses and Services

4.1 Course Dates

4.1.1 Students will be notified by the University of the date their Course will commence.

4.1.2 Unless the Enrolment Contract is terminated earlier, it will be completed on the last day of the final Semester of the Student's Course in the Student's final Academic Year or the last day of any assessment of the Student's performance (whichever is later).

4.2 The Prospectus

4.2.1 The Prospectus is produced at the earliest possible date to provide maximum assistance to intending applicants.

4.2.2 The University may make changes to the information within the Prospectus to bring it up to date before you start your Course.

4.2.3 Where changes to the Prospectus constitute changes to your Contract Information, you will be notified as soon as reasonably practicable.

4.3 Making changes to Contract Information provided about your Course up to 28 days before your Course starts

4.3.1 The University reserves the right to make changes to the Contract Information provided about your Course at any time up to the date 28 calendar days before your Course starts.

4.3.2 Changes are usually made for one or more of the following reasons:

- a. To make updates to Courses to reflect best practice or new academic developments and to refresh Course curricula to ensure their currency for the benefit of Students;
- b. To improve and enhance Students' experience of a Course, or to incorporate changes arising from Student feedback for the benefit of Students;
- c. To meet external, professional or accrediting body requirements and/or
- d. To safeguard academic standards, for example, in response to external examiner feedback.

4.3.3 Prospective Students will be notified as soon as reasonably practicable that the Contract Information about their Course has changed.

4.3.4 The University's Website will be updated as soon as reasonably practicable to reflect the changes to the Course.

4.3.5 If, as a result of a change made under this clause 4.3, you no longer want to study your Course:

- a. You must notify the University in writing (or through UCAS, if applicable) by no later than three weeks after your Course starts, quoting your reason for withdrawal;
- b. On request, the University will use its reasonable endeavours to provide a suitable alternative Course at the University, (for which Tuition Fees will be payable), or suggest a suitable course at an alternative educational institution; and
- c. Any Tuition Fees paid (including any deposit) will normally be refunded.

4.4 Making late changes to Contract Information provided about your Course or making changes after your Course starts

4.4.1 The University reserves the right to make changes to the Contract Information provided about your Course at any time on and after the date 28 calendar days before your Course starts for the reasons set out in clause 4.3.2, as the University considers that changes for these reasons are fair.

4.4.2 Where the University makes a change under clause 4.4.1 or 4.4.5, Students on that Course will be notified as soon as reasonably practicable that the Contract Information about their Course has changed.

4.4.3 The University Website will be updated as soon as reasonably practicable to reflect the changes to the Course.

4.4.4 If you do not agree that the change is fair, you may wish to seek redress under the [Student Complaints Policy and Procedure](#)*

4.4.5 Any late change to the Contract Information about your Course or any change made after your Course starts which falls outside the reasons in clause 4.3.2 would be considered by the University to be a variation of your Pre-Enrolment or Enrolment Contract to which your consent was required.

4.4.6 Student representatives will be consulted in advance about changes falling under clause 4.4.5.

4.4.7 In the circumstances in clause 4.4.5, you will be deemed to have consented to the change unless you give notice in writing that you do not consent by notifying the [University in accordance with any published procedure](#) within 3 weeks of being notified of the change.

4.4.8 If you have given notice that you do not consent to a change made under clause 4.4.5, clause 4.5 applies.

4.4.9 Most changes to Courses will become effective from the start of the next Academic Year, but in-year changes may be made by the University for reasons beyond the University's control.

4.4.10 Where changes are made to Courses, the University will take reasonable steps to mitigate the impact on Students wherever reasonably possible.

4.5 What will happen if you do not consent to a late change

4.5.1 Upon receiving written notice from you under clause 4.4.7, the University will arrange to discuss the matter with you formally within a reasonable period and seek to find a resolution to which both parties can agree.

4.5.2 If no resolution can be agreed upon within a reasonable period, you have a right to withdraw from your Course.

4.5.3 If, in the circumstances in clause 4.5.2, you decide to withdraw from your Course:

- a. You must notify the University in writing, quoting your reason for withdrawal;
- b. On request, the University will use its reasonable endeavours to provide a suitable alternative Course at the University (for which Tuition Fees will be payable) or suggest a suitable course at an alternative educational institution;
- c. The University will normally refund any Tuition Fees, (including any deposit) already paid on a pro rata basis for the unexpired period of the Semester or Academic Year for which such Tuition Fees have been pre-paid.

4.5.4 Subject to clause 11, the University will consider on a case by case basis any evidence you provide of direct costs incurred or foreseeable losses suffered as a result of the change to your Course under clause 4.4.5.

4.6 Discontinuation or Suspension of Courses

4.6.1 Prior to a Course starting, the University reserves the right to discontinue or suspend Courses where:

- a. An insufficient number or quality of applications received mean that the Student experience cannot be guaranteed;
- b. The University is concerned about the quality of the Course or the administrative and other supporting Services being delivered by its own staff or those of a Collaborating Organisation;
- c. Appropriate numbers of sufficiently qualified staff are not available to deliver the Course;
- d. The University and/or a Collaborating Organisation does not or will not have the appropriate teaching and learning resources, including the necessary estate and facilities, to deliver the Course for any reason; and/or
- e. The Course is no longer viable for academic, regulatory, legal, market-related and/or financial reasons.

4.6.2 Where these factors are within the University's control, the University shall give Prospective Students as much notice as reasonably practicable, and no Course shall be suspended or discontinued after the date 28 calendar days before the Course is due to start.

4.6.3 Exceptionally, the University may discontinue or suspend Courses where:

- a. A commissioning, accrediting or regulatory body or employer withdraws its allocation of places, accreditation, support and/or funding for a Course; and/or
- b. Events beyond the University's reasonable control prevent a Course from being delivered either temporarily or permanently (see also clause 11.2).

4.6.4 For changes which are outside the

University's control, it will not always be possible to notify Students and Prospective Students in advance, but where the University is able to give notice, it will endeavour to do so as soon as reasonably practicable.

4.6.5 Save for in exceptional circumstances, including but not limited to those in clause 4.6.3, the University would not normally discontinue or suspend a Course after a cohort of Students had commenced their studies, but would instead make reasonable endeavours to deliver the Course in accordance with the Course Description to all Students in that cohort.

4.6.6 If the University has to discontinue or suspend your Course after an offer has been accepted or at any time during your Course:

- a. On request, the University will use its reasonable endeavours to provide a suitable alternative Course at the University (for which Tuition Fees will be payable) or suggest a suitable course at an alternative educational institution;
- b. If you will not be studying further at the University, the University will normally refund any Tuition Fees (including any deposit) already paid on a pro rata basis for the unexpired period of the Semester or Academic Year for which such Tuition Fees have been pre-paid; and
- c. Subject to clause 11, the University will consider on a case by case basis any evidence you provide of direct costs incurred or foreseeable losses suffered as a result of the discontinuation or suspension of your Course.

4.7 Withdrawal of Services

4.7.1 The University reserves the right to make variations to or withdraw Services if such actions are reasonably considered to be necessary by the University, for example, where:

- a. Events beyond the University's reasonable control prevent a Service from being delivered either temporarily or permanently (see also clause 11.2);
- b. information technology systems require essential maintenance work, upgrades or repairs;
- c. health and safety or other legal reasons apply; or
- d. improvements and changes are being made to the University's estate and facilities.

4.7.2 The University will take reasonable steps to mitigate the impact of such withdrawals on Students wherever reasonably possible, for example by substituting alternative similar Services, and giving warning of forthcoming changes or likely periods of non-availability.

4.7.3 The University reserves the right to make reasonable additional charges and to vary such charges from time to time for Services in order to cover costs or to ensure the availability of Services for the benefit of all Students, (for example by fining Students who misuse library services to the detriment of other users).

4.7.4 The University is unable to guarantee that all Services will be available at all times to all Students but will endeavour to provide a reasonable level of provision when the University is open.

4.8 Module Choices

4.8.1 The University aims to offer flexibility of study within the relevant Regulations but cannot guarantee that all parts of and options within Courses will be available to all Students who are qualified to take them.

4.8.2 The range of option modules on offer may change for the reasons set out in clause 4.3.2 and/or for the reasons given for discontinuing or suspending Courses in clause 4.6.1.

4.8.3 Some option modules may have minimum or maximum Student number requirements and may not run in every Academic Year.

5 The Regulations

5.1 Compliance with the Regulations

5.1.1 You are required as a condition of accepting a place and enrolling at the University to abide by, and to submit to, the Regulations.

5.1.2 These include regulations in (but not limited to) the following areas: admissions; academic and assessment; conduct, fitness to practise, expulsion and discipline; fees and financial; information technology; intellectual property; complaints and appeals.

5.1.3 The Regulations are included in your Contract Information, on the Website and on Shuspace.

5.1.4 Additional documents, including other policies, codes and guidance, provide information on how the Regulations are implemented and are available on Shuspace; these documents do not form part of your Enrolment Contract with the University but you would be expected to abide by them, as would the University.

5.2 Changes to Regulations

5.2.1 The University reserves the right to make reasonable changes to the Regulations where in the opinion of the University it will assist in the proper delivery of education and/or it is in the interests of Students.

5.2.2 These changes will normally come into effect at the beginning of the next Academic Year.

5.2.3 The University reserves the right to introduce changes during the Academic Year when it reasonably considers it to be in the interests of Students or it is required by law or by funders.

5.2.4 Changes are usually made for one or more of the following reasons:

- a. To review and update the Regulations to ensure they are fit for purpose;
- b. To reflect changes in the external environment, including legal or regulatory changes, changes to funding or financial arrangements or changes to government policy, requirements or guidance;
- c. To incorporate sector guidance or good practice;
- d. To incorporate feedback from Students; and/or
- e. To aid clarity or consistency of approach.

5.2.5 Where changes are made, the University will take reasonable steps to minimise disruption to Students wherever reasonably possible, for example, by giving reasonable notice of changes to Regulations before they become effective, or by phasing in the changes, if appropriate.

5.2.6 If you have any concerns about the rationale for or effect of any change, please contact the Secretary and Registrar (see clause 18 for contact details).

5.2.7 The updated Regulations shall be made available on the University's Website and on Shuspace and may be publicised by other means so that you can be aware of any changes.

6 Tuition Fees, deposits, debts and refunds

6.1 Tuition Fees

6.1.1 The University charges Tuition Fees for the delivery of its Courses and you will have primary responsibility for payment.

6.1.2 The University will invoice you (or, if applicable, a third party paying on your behalf) for the Tuition Fees, to be paid on the date stipulated in the invoice.

6.1.3 If the third party does not make payment in full by the due date, you will be invoiced personally for any outstanding balance.

6.1.4 If payment is not made, the provisions of clause 6.5 may come into force.

6.1.5 You are contractually obliged to pay the Tuition Fees and all other Charges on the dates they fall due from the moment the Enrolment Contract is formed under clause 2.3.

6.1.6 Tuition Fees are usually charged to Students in every Academic Year of their Course and you should therefore ensure that the necessary arrangements to pay your Tuition Fees have been made before enrolling for the next Academic Year.

6.2 Tuition Fee review

6.2.1 The levels of Tuition Fees are reviewed and may be revised on an annual basis prior to the beginning of the Academic Year in question.

6.2.2 Details of how revisions to Tuition Fees are to be determined are included within the University's 'Fees Regulation*'.

6.3 Deposits

6.3.1 The University reserves the right to require a deposit towards your Tuition Fees.

6.3.2 Details of any deposit that you are required to pay will be set out in your Contract Information.

6.3.3 Where a deposit is required your place will not be guaranteed until it is paid and the University reserves the right to withdraw the offer of a place on the Course without further notice to you if the deposit is not paid by the date stipulated in the offer.

6.3.4 You will be entitled to a refund of your deposit if you are refused a visa, and may

receive a refund in other exceptional circumstances.

6.4 Withdrawals, transfers and time out from study and refunds

6.4.1 If you take time out from your studies, withdraw, or transfer to another institution within the first three weeks of your Course start date, in addition to any statutory cancellation rights which may apply to you under clauses 2.2.3 and 2.3.3, the University will refund any Tuition Fees paid, but any deposit paid will be retained as a contribution towards the University's reasonable costs and losses.

6.4.2 If you take time out from your studies, withdraw or transfer to another institution after the first three weeks of your Course start date, but before the end of an Academic Year, refunds/credits of Tuition Fees paid are not automatically given but, unless you retain a statutory right to cancel under clause 2.2.3 or 2.3.3 which entitles you to a full refund, the University will refund a proportion of any Tuition Fees pre-paid by you on a pro rata basis for the unexpired period of the Academic Year, subject to the University retaining an amount to cover its reasonable losses and costs as a result of the withdrawal, including retaining any deposit paid.

6.4.3 In any of the circumstances in clauses 6.4.1 or 6.4.2, you must follow the University's processes, as set out in the Fees Regulation, and any refunds/credits will be calculated from the date the University receives formal notification via this process.

6.4.4 The University will not be liable for any loan or other payments, costs or losses you may incur as a result of your failure to confirm your time out, withdrawal or transfer promptly in writing in accordance with the University process.

6.4.5 The University will not refund to you any Fees paid on your behalf by the Student Loans Company, or any other third party.

6.5 Debts

6.5.1 If you, or any third party who is supposed to pay your Tuition Fees on your behalf, fail to pay any Tuition Fees by the due date specified in the invoice from the University, the University reserves the right to charge you interest on any outstanding Tuition Fees on a daily basis at an annual interest rate of 2% above the base rate of HSBC until all outstanding Tuition Fees and interest are paid.

6.5.2 The University reserves the right at any time during the Academic Year to withdraw you from your Course and to withhold all Services until all outstanding Tuition Fees and interest are paid and/or terminate the Enrolment Contract between you and the University.

6.5.3 Before exercising its rights under clause 6.5.2, the University will give you reasonable notice of its intentions, allow you the opportunity to make representations and take those representations into account in deciding how to proceed.

6.5.4 If, at the end of an Academic Year which is not the final year of your Course, you are in debt to the University for Tuition Fees, the University reserves the right not to allow you to enrol on your Course for the next Academic Year.

6.5.5 If you are in the final year of your Course, the University will not release your certificate, or a letter of confirmation of award, until all Tuition Fee debts to the University are paid.

6.5.6 If you are in debt to the University for Charges related to any of the Services provided in association with your Course, e.g. library fines, the University reserves the right to withdraw that Service until outstanding debts are paid.

7 Students' Union

7.1 All Students are automatically registered as members of the Students' Union unless you notify the President of the Students' Union that you do not wish to register.

7.2 Details of the procedures for opting-out of membership and other information relating to the Students' Union are available on Shuspace.

7.3 The University shall not unfairly disadvantage any Student because they are not a member of the Students' Union.

8 Ownership of Students' work

8.1 General Principle and Exceptions

8.1.1 As a general principle the University recognises that each Student is the owner of the Intellectual Property he/she creates in the course of his/her studies ("**Student IP**"), subject to the following exceptions:

- a. Students employed, sponsored or funded by third party organisations, wholly or partly;
- b. Students undertaking a wholly or partly sponsored project or placement;
- c. where the Intellectual Property is generated as a result of collaborative work, for example with other Students, or with members of staff (or where the work being undertaken derives from the Intellectual Property of staff or the University);
- d. Students studying on modules which have as a primary or substantial purpose, the creation of Intellectual Property;
- e. research Students fully funded by the University;
- f. other exceptional circumstances which may apply.

8.1.2 In the circumstances in clause 8.1.1 a-f the ownership and exploitation of the Intellectual Property will either be governed by a pre-existing agreement which takes precedence over these Terms and Conditions, or an agreement between the parties will be required governing ownership and exploitation.

8.1.3 Where Intellectual Property is shared between Students and University staff, the procedure for calculating and distributing the sums payable to individual creators is set out in the 'Intellectual Property Policy for Students*'.

8.2 Non-commercial licence to the University

8.2.1 Each Student grants to the University a continuing, non-exclusive, world-wide, irrevocable, royalty free license to use his/her Student IP, including the right to sub-license, for non-commercial use and academic and

research purposes.

8.2.2 Where the University makes use of Student IP, it undertakes to acknowledge appropriately the authorship and inventorship of such works created by Students.

8.2.3 A Student may request that his/her specified Student IP be treated as confidential, and the University shall not unreasonably refuse such a request. Any such requests should be made to the University's Research and Innovation Office.

8.3 Provisions continue beyond the termination of your Enrolment Contract

The provisions of this clause 8, and any related agreement governing ownership and exploitation of Intellectual Property, shall normally survive the expiry or termination of the Enrolment Contract between you and the University, however caused.

9 Collaborating Organisations

9.1 If you are studying at a Collaborating Organisation, you will be subject to certain additional regulations and contractual terms of that Collaborating Organisation, including disciplinary regulations.

9.2 Breach of these additional regulations or contractual terms may be treated as a breach of the University's Regulations and may result in the University requiring you to withdraw from your Course, the withholding of Services and/or the termination of the Enrolment Contract between you and the University.

9.3 The University has agreements with Collaborating Organisations which set out the roles and responsibilities of each in relation to your admission, Course and Services.

9.3 Where such responsibilities rest with the Collaborating Organisation, the University excludes liability to the fullest extent permissible by law for:

- a. failure by the University or the Collaborating Organisation to carry out those responsibilities;
- b. the negligent acts or omissions of the Collaborating Organisation's staff; or
- c. circumstances beyond the University's or the Collaborating Organisation's control which prevent or limit performance of the University's or the Collaborating Organisation's obligations;

save that the University does not exclude any liability for any personal injury to or death of a Student due to any negligent act or omission of the University or its staff.

10 Data Protection Act

10.1 The University is registered under the Data Protection Act 1998 ("**DPA 1998**") under number Z6559086 to hold personal data (as defined under the DPA 1998) ("**Personal Data**") including sensitive personal data (as defined under DPA 1998) ("**Sensitive Personal Data**") on its Students and third parties, such as individuals enquiring about University services. The University's entry on the register can be seen on the website of the Information Commissioner's Office.

10.2 The University will only hold and use Personal Data for the purposes stated in the register entry and/or in line with the requirements of the DPA 1998.

10.3 The University may disclose your Personal Data to those third parties set out in the 'Student Personal Data Code*' and shall only disclose your Sensitive Personal Data with your explicit consent and/or as permitted under the DPA 1998.

10.4 The University has set out a 'Data Protection Policy Statement' and procedures to ensure that you and the University abide by the DPA 1998 and the University follows good practice in its use of Personal Data and Sensitive Personal Data.

10.5 The 'Student Personal Data Code*' sets out information on the purposes for which Personal Data is held on students, the categories of data held, the safeguards in place, organisations to whom the University may disclose your Personal Data and Students' responsibilities.

10.6 The University and Students must comply with the 'Student Personal Data Code*'.

11 Liability

11.1 General

11.1.1 Students are advised to obtain insurance for their own property before arrival at the University and should note, in particular, that sporting activities are undertaken at their own risk (subject to clause 11.1 c below).

11.1.2 In certain circumstances you may be required to obtain other types of insurance, for example, medical insurance.

11.1.3 The University cannot accept responsibility, and expressly excludes liability to the fullest extent permissible by law, for:

- a. all damage to your property (including to personal I.T. equipment, vehicles and bicycles parked on University campuses) unless it is caused by the negligence or default of the University or its staff;
- b. the non-return of work submitted for assessment;
- c. personal injuries or death except in so far as it is caused by the negligence of the University or its staff;
- d. all indirect and consequential losses, however arising; and
- e. loss of opportunity and loss of income or profit, however arising.

11.1.4 In any event, save for any liability in negligence for personal injury or death, any remaining liability or any other liability of the University in contract, tort, breach of statutory duty, misrepresentation or any other liabilities, however occurring, are limited to the value of Tuition Fees paid by or on behalf of the Prospective Student or Student to the University or the amount, if any, the University receives from its insurers in respect of that particular loss, whichever is the greater.

11.1.5 The University will consider individual circumstances via the relevant student or applicant complaints procedure.

11.2 Exclusion of liability for events beyond reasonable control

11.2.1 Neither party shall be liable to the other for any failure or delay in performing its obligations under the Pre-Enrolment or Enrolment Contract if such failure or delay is due to any cause beyond that party's reasonable control.

11.2.2 This will include (but will not be limited to) governmental actions, war, riots, civil commotion, acts of terrorism, occupations, fire, flood, epidemic, labour disputes (including labour disputes involving the workforce of any third party) and act of God.

11.3 Connecting Student's personal IT equipment to the University network

11.3.1 Students may not connect personal IT equipment to the University network except as set out in the 'Regulations for the Use of IT Facilities and Learning Resources*'.

11.3.2 Students connecting to the network do so on the basis that they accept all risks associated with the connection (e.g. virus attack) and that the University accepts no liability, save for loss or damage caused directly by the negligence or breach of contract by the University or its staff, and provided always that the University accepts no liability for any indirect and consequential losses.

12 Termination of Pre-Enrolment or Enrolment Contracts

12.1 Termination of Pre-Enrolment or Enrolment Contracts by the University

12.1.1 The University may without liability terminate your Pre-Enrolment or Enrolment Contract at any time immediately by written notice if you are in material breach of the Terms and Conditions or Regulations and in particular in the following circumstances:

- a. If you have provided false, incomplete or misleading information in relation to your application for admission to the University;
- b. If you fail to comply with requests for information, to make declarations, and/or to meet any specific requirements of your Course;
- c. Where your circumstances change so that you are no longer able to meet the special requirements set out in clause 3.2, for example, you acquire a relevant criminal conviction, develop a condition so that you no longer meet the occupational health requirements, or you do not have permission to remain in the UK for the purposes of study at the University;
- d. If you fail to meet the requirement to enrol in the first year of your Course or fail to re-enrol in subsequent years within the required timescale;
- e. Where it has been found that you have breached the 'Disciplinary Regulations for Students*';
- f. If following the University's standard assessment processes, including any appeal process, you are judged to have failed to meet the required standard for Students' performance for your Course in accordance with the Regulations, including but not limited to unsatisfactory standard of work, failure to meet specified attendance requirements, failure to submit course work, complete assessments

and/or meet Course deadlines, failure to fulfil a specified contract of studentship, failure to complete a mandatory placement for a Course, or failure to adhere to professional standards for training purposes;

- g. If you fail to pay any Tuition Fees by the due date specified by the University. This includes where you have an agreement with a third party for them to pay your Tuition Fees on your behalf since you are contractually responsible for payment of fees.

12.1.2 The effect of the University terminating your Pre-Enrolment or Enrolment Contract under clause 12.1.1 or under any other provision of the Terms and Conditions will be that you will either be refused enrolment to the University or you will be required to withdraw from the University immediately and you will no longer be entitled to commence or continue your Course.

12.1.3 The University may in its absolute discretion refund or abate a proportion of any pre-paid Tuition Fees on a pro rata basis for the unexpired period of the Academic Year, subject to the University retaining an amount to cover its reasonable losses and costs as a result of the termination, including any deposit paid.

12.2 Termination of Pre-Enrolment or Enrolment Contracts by the Student

12.2.1 If you decide prior to Enrolment in your first Academic Year not to take up a place offered to you, you must notify us immediately in writing and in any event prior to the date upon which Enrolment is scheduled to take place.

12.2.2 Students may take time out from their studies, withdraw or transfer to another institution at any time after enrolment, but are strongly advised to discuss the implications in advance with relevant University staff (including their faculty, the disabled student support team, the international student support team and/or student counselling and advice services) and their sponsor/employer/funding body, as applicable, since such decisions can have significant implications.

12.2.3 Students must notify the University in writing in order for a break in study, withdrawal or transfer to take effect, and follow any applicable policies/processes.

12.2.4 You will continue to be considered as enrolled for Tuition Fees purposes until the University is properly notified otherwise in writing.

12.2.5 Students taking time out, withdrawing or transferring to another institution after enrolment may be entitled to a refund of all or part of their Tuition Fees (see clause 6.4).

13 Notices

13.1 Any notice served by the University under these Terms and Conditions and any correspondence from the University shall be deemed to have been served two working days after dispatching to the address notified to the University by you.

13.2 The University shall be entitled to assume that the last home and term-time addresses notified by you to it are your current addresses, and therefore you must keep the University

informed of any changes to these addresses.

13.3 Any correspondence from the Student to the University should go to the address specified for such correspondence in these Terms and Conditions or the Regulations or if an address is not specified, to the general University address:

**Secretary and Registrar
Sheffield Hallam University
City Campus
Howard Street
Sheffield
S1 1WB**

13.4 Such correspondence shall be deemed to have been served on the University two working days after posting.

14 Changes to Terms and Conditions, severance and Contract variations

14.1 Changes to Terms and Conditions

14.1.1 The University reserves the right to make reasonable changes to these Terms and Conditions at any time.

14.1.2 Changes will usually be made in order to::

- a. comply with any changes in the law, government policy, requirements or guidance, or to take account of a ruling by a court or similar body;
- b. comply with any changes requested by the Higher Education Funding Council for England, the National College for Teaching and Leadership or any other major funding body or successor body;
- c. implement legal advice, national guidance or good practice;
- d. provide for the introduction of new or improved methods of operation, services or facilities;
- e. reflect market conditions;
- f. make them clearer or more favourable to you;
- g. rectify any error that might be discovered in due course; and/or
- h. further to codify existing arrangements.

14.1.3 These changes will normally come into effect at the beginning of the next Academic Year, although the University reserves the right to introduce changes during the Academic Year when it reasonably considers it to be in the interests of Students or required by law.

14.1.4 The University will usually give prior notice to Prospective Students and Students when changes to the Terms and Conditions are to be made, but where this is not possible, changes will be brought to your attention as soon as is reasonably practicable.

14.1.5 Where changes are made to the Terms and Conditions, the University will take reasonable steps to mitigate the impact on Students wherever reasonably practicable.

14.1.6 If you have any concerns about the rationale for or effect of any change, please contact the Secretary and Registrar (see clause 18 for contact details).

14.1.7 Any new editions of the Terms and Conditions shall be made available on the University's Website and on Shuspace, are available to read at enrolment/re-enrolment, and may be publicised by other means so that you can be aware of any changes.

14.2 Severance

In the event that any term, condition or provision contained in the Terms and Conditions is held to be invalid, unlawful or unenforceable to any extent, such term, condition or provision shall, to that extent, be severed from the Pre-Enrolment or Enrolment Contract between you and the University without affecting the remaining Terms and Conditions which shall continue to be valid.

14.3 Contract Variations

14.3.1 If the University permits you to transfer between Courses or defer your place, such transfer or deferral shall be treated as a variation of your Pre-Enrolment or Enrolment Contract with the University and will be subject to your continued acceptance of the Terms and Conditions and Regulations.

14.3.2 No other variation or amendment to your Pre-Enrolment or Enrolment Contract may be made by you without the prior written consent of the University.

14.12 Following a transfer or deferral, the University shall amend your Contract Information, if necessary, before you start or recommence your Course, and your enrolment on the Course shall constitute your consent to the variation.

15 Status of Terms and Conditions and your Contract Information

15.1 These Terms and Conditions, and your Contract Information represent the entire agreement between you and the University and shall supersede any and all prior agreements and all other documents or statements, written or oral, between you and the University.

15.2 In the event of inconsistencies between the Terms and Conditions, the Regulations, and the remainder of the information in your Contract Information, the Terms and Conditions shall prevail over the Regulations, which shall in turn prevail over the remainder of the information in your Contract Information.

15.3 Any failure of or delay by the University or a Student in relation to the exercise of its rights under the Pre-Enrolment or Enrolment Contract shall not constitute a waiver of such rights and any waiver in respect of one act or omission shall not operate as a waiver in respect of any other or future acts or omissions.

15.4 It is not intended that any third party should be entitled to enforce any of the provisions within the Contract Information and the Contracts (Rights of Third Parties) Act 1999 is excluded.

16 Law and Jurisdiction

Your Pre-Enrolment and Enrolment Contracts shall be governed by and construed in all respects in accordance with the laws of England and Wales and the parties agree to submit to the jurisdiction of the courts of England and Wales.

17 Headings

The headings in these Terms and Conditions are included for convenience or reference only and shall not affect their interpretation.

18 Queries and complaints

Queries about your Contract Information should be addressed to the:

**Secretary and Registrar
Sheffield Hallam University
City Campus
Howard Street
Sheffield
S1 1WB**

who shall be responsible for determining any matters of interpretation.

If you have any queries, concerns or complaints relating to the processing of your application, please contact:

**The Admissions Office
Directorate of Corporate Affairs
Sheffield Hallam University
City Campus
Howard Street
Sheffield
S1 1WB**

The University has a '[Student Complaints Policy and Procedure](#)'* and an '[Appeals and Complaints Procedure for Applicants](#)'*.

* Denotes a Regulation available on the Website and on Shuspace.